

## *Frequently Asked Questions*

**Title: Device Manager lists 8000 or 2000 card as 4000**

**Date: 14 Jul 2022**

**Card/Board/Module: All 8000 and 2000 series cards**

**Operating System: All**

### **Question:**

I have an EXC-8000PCIe series or EXC-2000PCI[e] series card. I installed the card and looked for its listing in the Device Manager.

I expected to see **Excalibur 8000 Series Card**. Instead, I see **Excalibur 4000 Series Card**.

Is something wrong here ?

### **Answer:**

We first developed the **4000PCI card family** (PCI, PCIe, etc) – which has room for up to four modules.

We then developed the **2000PCI card family** as a cheaper version for use with cheaper module types – which has room for up to two modules.

We then developed the **8000PCIe card family** to deliver a card with additional modules – which has room for up to eight modules.

All three card families are essentially the same underneath. Therefore, the hardware (kernel) driver lists them with a generic name (4000).

In the Device Manager,

- the PCI cards are listed in the Device Manager as the **Excalibur 4000PCI Card**
- the PCIe card are listed in the Device Manager as the **Excalibur 4000 Series Card**.